

Transcom

Transcom is a global customer experience specialist, providing customer care, sales, technical support and credit management services through our extensive network of contact centers.

Transcom Hungary was established in Budapest in 2005 originally to support major telecommunication clients in Central and Eastern Europe. With a total seat capacity of over 450 production seats, Transcom offers today a full range of services to an international client base. Transcom Budapest has specialized in the provision of multilingual services for many international clients operating in several industries



CULTURE

From colleagues to friends!

Apply now as

French speaking

Customer Experience Specialist

WHAT WE OFFER

- Warm atmosphere
- Diversity supported
- Flexible work hours and family/student friendly shifts
- International company culture
- Informal and approachable management style

QUALIFICATIONS

- Fluent language skills in French (spoken and written) and min. Intermediate English skills
- International candidates and fresh grads are welcome
- Minimum studies: Compulsory Secondary Education
- Good typing skills and PC handling

MAIN RESPONSIBILITIES

- Receiving and handling customer phone calls /e-mails
- Giving support to customers in general related questions
- Use all manner of modern communication to offer the best possible service
- Solving customers' elementary general problems (after around 2 weeks training)

PERSONAL SKILLS

To succeed in this position we believe that

- You have high quality standards
- You are sociable and communicative
- You are passionate about helping customers to solve their questions and
- You have the ability to keep a positive attitude under pressure

SEND YOUR CV TO
recruitment.hungary@transcom.com

 www.transcom.com

 Transcom Hungary